

INTERNATIONAL JOURNAL

OF INFORMATION SYSTEM AND COMPUTER SCIENCE

IJISCS

Vol.03 No.02
AUGUST 2019

pISSN :2598-0793 eISSN : 2598-246X



Published By :

Sekolah Tinggi Manajemen Informatika dan Komputer

STMIC PRINGSEWU

INTERNATIONAL JOURNAL OF INFORMATION SYSTEM AND COMPUTER SCIENCE

IJISCS (International Journal Of Information System and Computer Science)

The International Journal Information System and Computer Science (IJISCS) is a publication for researchers and developers to share ideas and results of software engineering and technologies. These journal publish some types of papers such as research papers reporting original research results, technology trend surveys reviewing an area of research in software engineering and technologies, survey articles surveying a broad area in software engineering and technologies. The scope covers all areas of software engineering methods and practices, object-oriented systems, rapid prototyping, software reuse, cleanroom software engineering, stepwise refinement/enhancement, ambiguity in software development, impact of CASE on software development life cycle, knowledge engineering methods and practices, formal methods of specification, deductive database systems, logic programming, reverse engineering in software design, expert systems, knowledge-based systems, distributed knowledge-based systems, knowledge representations, knowledge-based systems in language translation & processing, software and knowledge-ware maintenance, Software Specification and Modeling, Embedded and Real-time Software (ERTS), and applications in various domains of interest.

Editorial Team

Editor in Chief

Satria Abadi, MTI, P.hD, (Id Scopus : 57203514043) STMIK Pringsewu, Indonesia

Managing Editors

Soukaina Boukri, P.hD, University Mohammed VI Emynes, Macao

Ricco Herdian Saputra, MTI, STMIK Pringsewu, Indonesia

Basri, MT, (Scopus Id : 56960641200) University Al Asyariah Mandar, Indonesia

Muhamad Muslihudin, MTI, (Id Scopus : 57188749770) STMIK Pringsewu, Indonesia

Arif Hidayat, M.Kom, Universitas Muhammadiyah Metro, Indonesia

Mulyati, MTI, STMIK MDP, Palembang, Indonesia

Bernadhita Herindri Samodera Utami, M.Sc, STMIK Pringsewu, Indonesia

Reviewers

Assoc. Prof. Dr. K. Shankar., M.C.A., M.Phil., Ph.D., (Scopus Id : 56884031900) India

Prof. Setyawan Widyarto, (Id Scopus : 16317754700) Universiti Selangor, Malaysia

Assoc. Prof. Dr. Dahlan Abdullah, M.Kom, (Scopus Id : 57195984663) Universitas Malikussaleh, Aceh, Indonesia

Assoc. Prof. Dr. Andi Adriansyah, (Scopus Id : 55176184000) Universitas Mecubuana, Indonesia

Assoc. Prof. Edy Winarno, (Scopus Id : 56049606100) Universitas Stikubank, Semarang, Indonesia, Indonesia

Assoc. Prof. Dr. M Ilayaraja, (Scopus Id : 55662288300) Alagappa University, India

Miftachul Huda, Ph.D, (ID Scopus : 56712456800) Universiti Teknologi Malaysia, Malaysia

Andino Maselena, PhD, (Id Scopus : 55354910900) Universiti Brunei Darussalam, Brunei Darussalam

Dr. Thomas Robert Hutauruk, M.Si, (Scopus Id : 57188854662) STIMI-Samarinda, Indonesia

Dr. Fauzi, SE., M.Kom., Akt., CA, (Id Scopus : 57188761034) STMIK Pringsewu, Lampung, Indonesia

Dr. Nursobah, M.Kom, STMIK Wicida Samarinda, Indonesia

Dr. Hany Pratiwi, S.Kom., M.Pd., STMIK Widya Cipta Dharma Samarinda, Indonesia

TITLE	PAGE
<p>CUSTOMER COMPLAINT INFORMATION SYSTEM AT NATIONAL STANDARDIZATION AGENCY OF INDONESIA</p> <p>Yuwan Jumaryadi Departement of Information System, Computer Science Faculty, Universitas Mercu Buana</p>	43-49
<p>DEVELOPMENT OF ELECTRIC CUSTOMER RELATIONSHIP MANAGEMENT FOR ACCELERATION OF CLAIM SERVICES AND COMPLETION FOR CUSTOMER COMPLAINTS IN LIFE INSURANCE COMPANY</p> <p>Riri Fajriah², Nia Rahma Kurnianda² Departement of Information System, Computer Science Faculty, Universitas Mercu Buana</p>	50-63
<p>ANALYSIS AND DISTANCE ACCESS DESIGN FAR WITH VPN TECHNOLOGY IN BMT OFFICE. MENTARI EAST LAMPUNG</p> <p>Arif Hidayat Department of Computer Sciencer, Muhammadiyah Metro University</p>	64-71
<p>DECISION SUPPORT SYSTEM OF ACHIEVED STUDENTS USING WEIGHTED PRODUCT METHOD</p> <p>Dewi Rahayu¹, Siti Mukodimah² ^{1,2}Departement of Information System, STMIK Pringsewu</p>	72-77
<p>APPLICATION DETERMINANT HEALTHY FOOD EXPERT TO SUPPORT THE NEEDS OF NURSING MOTHERS</p> <p>Zahra Zainun Hayatie¹, Diny Vellyana², Muhamad Muslihudin³ ^{1,3}Departement of Information System, STMIK Pringsewu ²Department of Nursing Management, STIKes Muhammadiyah, Pringsewu</p>	78-85



IJISCS STMIK PRINGSEWU, LAMPUNG, INDONESIAN
Street Wisma Rini, No.09 Pringsewu, Lampung
ojs.stmikpringsewu.ac.id



9 772598 079003